

Harnam Singh

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EDUCATION & CERTIFICATE

B.A. Program Delhi University
// 2009 - 2012, School of Open Learning
Graduated From Delhi University

Google UX Design Certificate Coursera
// April 2024 - August 2024, Online

DHS Section 508 Trusted Tester Department of Homeland Security
// August 2021 - January 2022, Online

EXPERIENCE

Technical UX Designer/Accessibility Auditor Fiserv

// December 2018 - PRESENT

- Led UX design processes: research, personas, wireframes, prototypes, usability tests.
- Designed responsive web/mobile interfaces using Figma, Adobe XD, Sketch. Collaborated in creating design system
- Conducted accessibility audits per WCAG 2.1/2.2 AA using axe DevTools, WAVE, NVDA, JAWS, VoiceOver.
- Performed manual/automated accessibility testing for ADA and Section 508 compliance.
- Provided accessibility-focused UX reviews and wireframe annotations. Educated teams on digital accessibility and inclusive design. Assisted with VPAT documentation.

UI Designer Droisys Inc.

// March 2014 - December 2015

- Collaborated closely with developers, product managers, and QA teams to ensure design integrity and feasibility during implementation
- Maintained design systems and UI pattern libraries for consistency.

PROJECTS

Architect Digital Solution

I led accessibility efforts on this product, trained new team members, and achieved a 95% score in a Level Access audit.

Customer Manager

Served as Accessibility Specialist, delivering WCAG 2.1 AA compliance, end-to-end UX design, and implementation using Bootstrap 5

SKILLS

Design /Technical/Tools

Figma // Accessibility // WCAG 2.2 AA // Adobe Photoshop // HTML5 // CSS3// NVDA // Jaws // TalkBack // Voiceover // VPAT // User research // Design Thinking // Wireframing // Usability studies // Prototyping // Accessibility Testing // Code remediation // Design review //